## WHAT TO DO:

# H.BLOOM ORDER PROCESS GUIDE



#### 1. RECEIVE NEW ORDER EMAIL

You will receive an email from H.Bloom Support (hbnotifications@hbloom.com)



#### 2. LOG INTO PORTAL

Go to http://portal.hbloom.com and enter your login info.



#### 3. ACCEPT OR REJECT

Go to your Messages tab, where you can choose to accept or reject the order.



#### 4. UPLOAD PHOTO AND MARK COMPLETE

Once delivered, log back into Portal and update the delivery status of the order.

# vs. Corporate Orders

## **CONSUMER**

- Will auto-accept after two business hours
- Business hours: 7am 5pm in your timezone

# **CORPORATE**

- You have 30 minutes to accept/reject
- After this window, an H.Bloom rep will call to check in

Questions?

Email: partnernetwork@hbloom.com